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John LeSueur

W-03512A-06-0407

From: John LeSueur on behalf of Pierce-Web

W-03512A-07-0019

Sent: Wednesday, September 26, 2007 3:37 PM

W-03512A-06-0613

To: 'Michelle S McCroskey'

W-03512A-07-0100

Subject: RE: Geronimo Estates - Payson Water Company Hearing with Mr. Hardcastle

Dear Michelle,

Thank you for contacting me about your concerns regarding Geronimo Estates. In my view, your concerns are of a substantive nature and should be considered by all parties to this proceeding. With certain exceptions, Rule 14-3-113 of the Arizona Administrative Code prohibits me from considering any oral or written communication concerning the substantive merits of a contested proceeding. Rule 14-3-113 is not intended to stifle substantive comments and concerns, but is intended to preserve the fairness of our decision-making process by requiring all substantive comments be made on the public record. For this reason, I am filing your comments in the docket to this proceeding so that all parties in this docket may be aware of your concerns and may respond to them appropriately.

Thank you again for contacting me.

Arizona Corporation Commission

DOCKETED

Gary Pierce

SEP 26 2007

RECEIVED
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AZ CORP COMMISSION
DOCKET CONTROL

From: Michelle S McCroskey [mailto:michelle.s.mccroskey@statefarm.com]**Sent:** Wednesday, September 26, 2007 11:30 AM**To:** gpierce@cc.state.az.us**Subject:** Geronimo Estates - Payson Water Company Hearing with Mr. Hardcastle**Importance:** High

Gary,

Once again, I need to ask your help in finding a long term solution to the water problems in Geronimo Estates, serviced by Payson Water Company/Brook Utilities. I think I mentioned to you a few months ago when we flew back to Phoenix from ABQ, that my husband and I were building a cabin for my mother on her lot in Geronimo Estates. We were fortunate to have received one of the 8 additional meters issued. Unfortunately, the water shortage issues and problems continue. It's my understanding that Mr. Hardcastle has a hearing before the Corporation Commission on Thursday. I'd like to ask your help in getting the judge to ask him the following questions while he's on the stand:

Q- What improvement have you made in Geronimo Estates water system, since you acquired the System?

Q- What investments have you made to find additional water that would specifically address the water shortage issue in Geronimo Estates? Where did you drill, how far down and how much did that cost?

Q What is the projected cost of resolving the water issued in Geronimo Estates?

Q What have you done to repair the current well in GE that doesn't even run today? Why is it not currently running? If it needs repair, what's wrong with it and what's the cost of fixing the problem?

Q How many gallons of water did you haul in to address the needs of Geronimo Estates this

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year?

Q What is the current capacity of the Elusive Acres well? Is it correct that that well, currently services the entire subdivision? How many hours per day have you set to run that well? How much does it pump each day? Is it running at capacity?

Q. If you don't look for water, you don't find water. We've had 10-12 residents drill wells and three were drilled in the last 12 months and all have found water. Some have 5-10 gals a minute. Why are local residents able to find water, but you cannot?

Q. How much has your company tried to participate in the Mog. Rim study, to identify water sources in the area?

Q. How many residents have you contact concerning water sharing agreements within Geronimo Estate – show us the documents.

Q. Does Payson Water Company have any limitations on its ability to get money from the parent company (Brooke Utilities) in order to solve the water resources problem?

Q. Does Brook Utilities Company have any limitations on its ability to get money from the parent company (Brooke Utilities) in order to solve the water resources problem?

.Also, please ask Mr. Hardcastle to provide the commission with a copy of sample emails that have been sent from his company to residents, showing the statements at the bottom warning recipients not to forward the email. I think the commission needs to see that.

Please give me a call when you get this. I'm in Denver on a business trip this week, but I've got my cell phone with me.

Michelle S McCroskey

Cell (602)-509-1246